





Digital Health and Virtual Interventions for HIV in Southeast Asia

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Background

Meeting places for key populations changed from physical to virtual platforms

Many high-risk populations that don't identify themselves as key populations but need to be reached with services

Countries implement virtual interventions but no structure

COVID-19 gave virtual interventions a boost for mitigating impact on programs

Countries seek technical assistance for implementing approaches





Why do populations not access services?

- Lack of information and awareness
- Non identifying populations
- No risk behavior perception
- Stigma and discrimination
- Lack of options for accessing services
- Lack of confidentiality



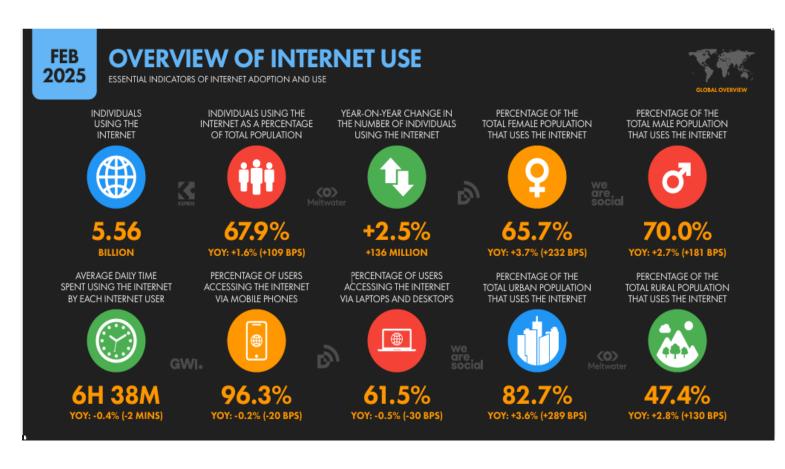
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Why should we go virtual?

- 5.56 billion internet users (68% of total population)
- 5.24 billion active social media users (92% mobile users)
- 6.5 hours on internet
- Reach broader audience
- Targeted reach
- Offers choices
- Improved efficiency
- Less opportunity costs for clients
- Less time consuming



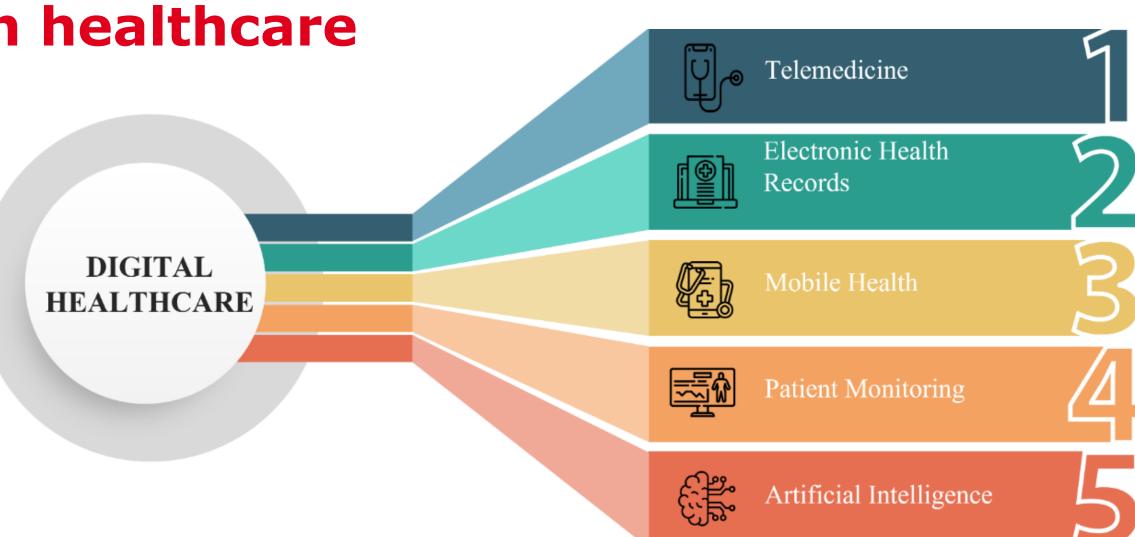
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Features of digital technology

in healthcare

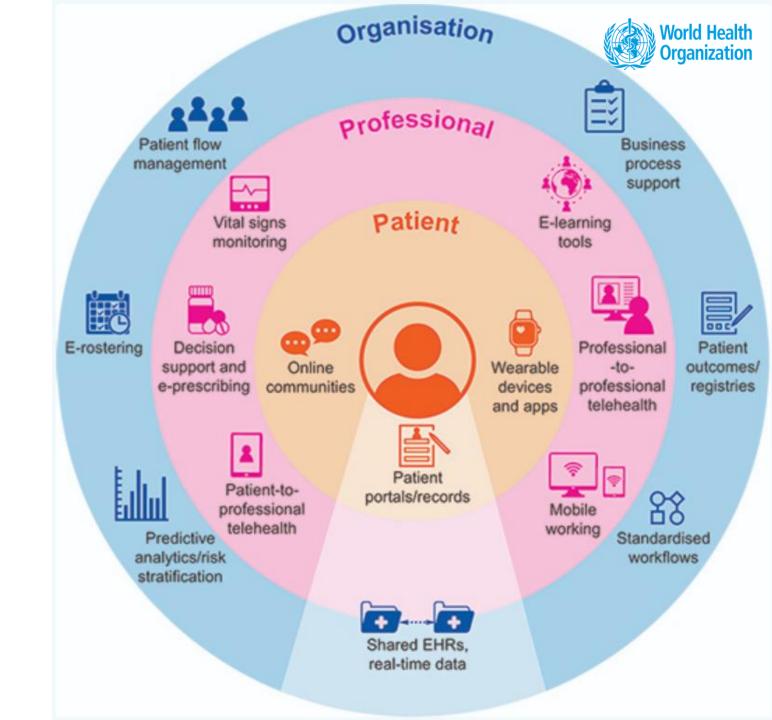






Digital health

- Multi level users
- Stakeholder benefits
- Shared vision and outcomes
- Real time
- Accurate
- Time saving

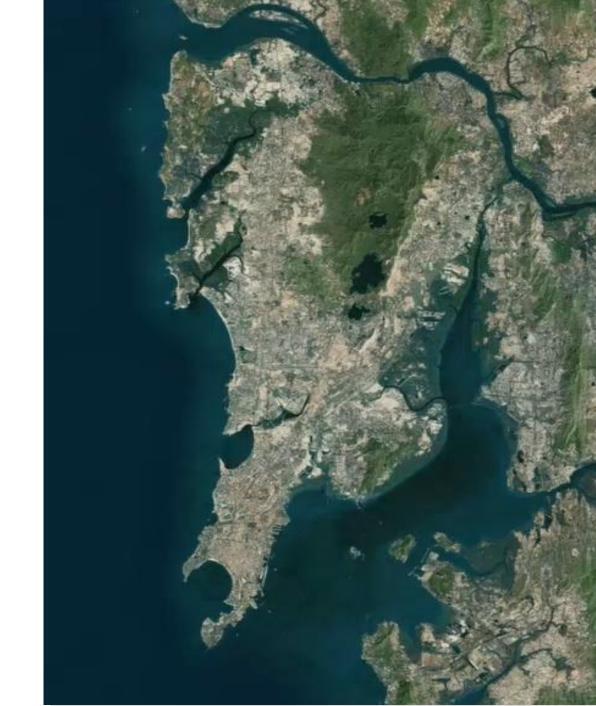






Density Mapping – Mumbai, India





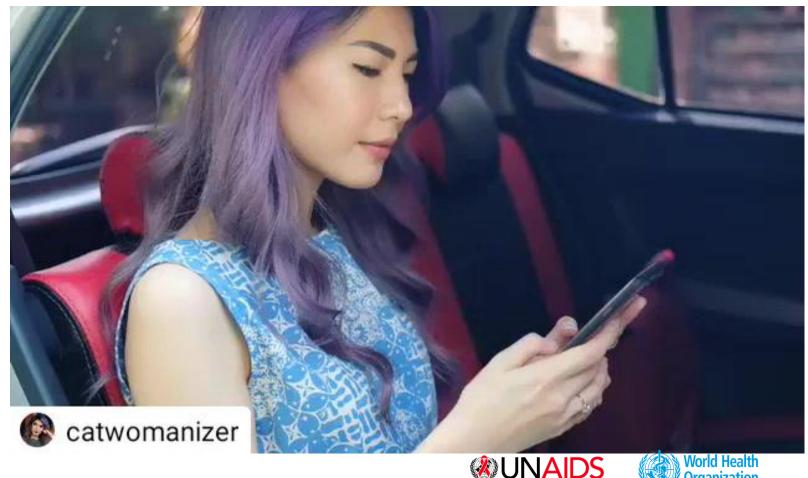
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Social Media Influencer Indonesia

Influencer making a HIV test booking on an online platform





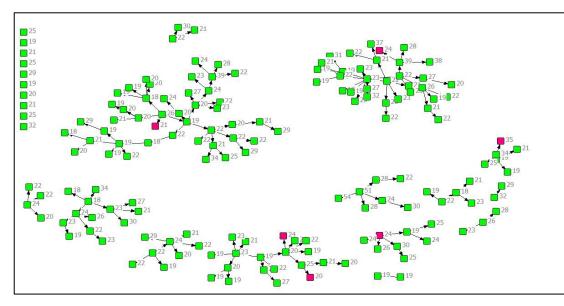




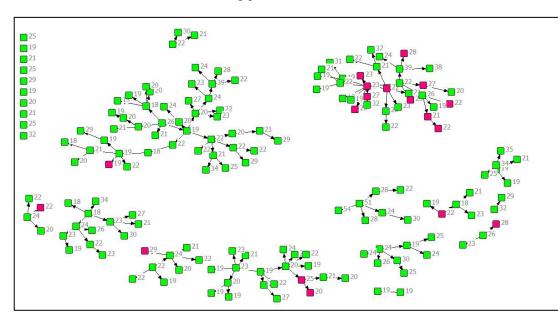
Social Network based Approach - India

- Targeting hard to reach MSM operating on social media platforms and dating apps
- E Coupons used
- Data for 1 week
 - # MSM reached through SNA 194 (eligibility >18 yrs and non-TI)
 - # of MSM tested for HIV and syphilis – 180
 - # of MSM HIV positive 6 (3.3%)
 - # of MSM syphilis positive 19 (10.5%)

HIV



Syphilis

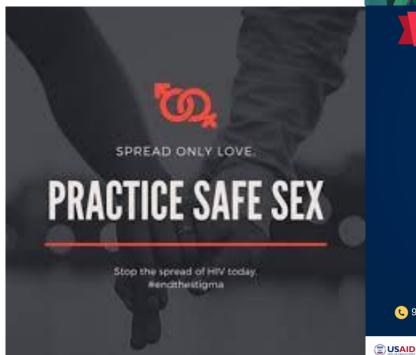


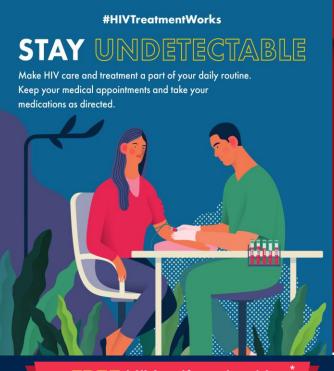






Social Media posts for demand creation





FREE HIV self-testing kit



So private,

you can pick up your HIV self-testing kit anonymously

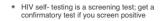




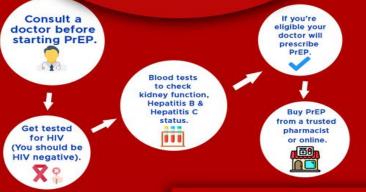




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How do I start PrEP



To know more, visit us at Note: Take PrEP some days before https://prep.yes4me.net/ or any exposure to HIV (7 before anal call our helpline 91-7397313873/ sex and 21 before vaginal sex). give a missed call at 970071007

Prevention

HIV Combination

A combination of methods to prevent HIV transmission, including condoms and lubricant. pre-exposure prophylaxis (PrEP), post-exposure prophylaxis (PEP), and treatment-as-prevention (TasP) or adherence to HIV treatment.

Combi Heroes

#SaferNowPh

















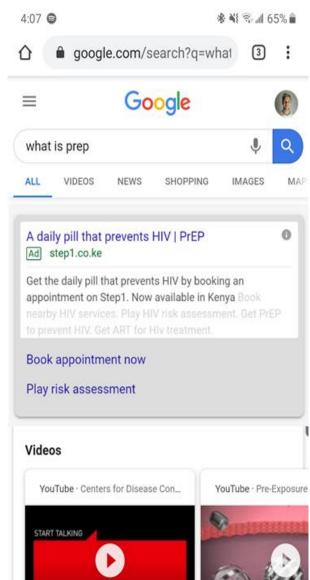


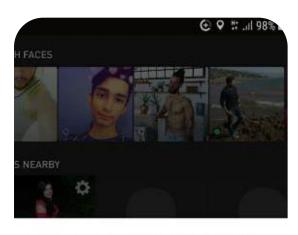




Advertising on social media





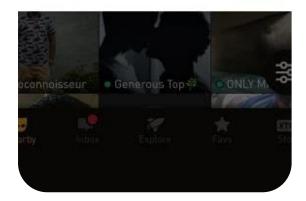


Concerned about your HIV status?

Rest assured, no matter your HIV status you can have a happy healthy life. But knowing your status will help you get there sooner. Try an HIV test at a private lab in Mumbai and Thane.

CLOSE

MORE





HIV self-testing 3.0: Using online ordering and home delivery to ensure continued access in Vietnam

Step 01

Online reach & risk assessment



 Client views HIVST advertisement

- Completes online risk assessment
- Self-identifies HIV testing needs

Step 02

Online HIVST kit order

Step 03

HIVST kit delivery





 Client performs HIVST, using instructions-foruse and/or video

- Provides feedback to distributors via telephone, Zalo, SMS within 7 days
- If no feedback, distributor calls the client



https://www.youtube.com/watch?v=wiEUV biXQc











 Client confirms receipt through Zalo/SMS

hours

HIVST kits delivered

to clients within 48









CHALLENGES AND CONSIDERATIONS

DATA PRIVACY AND SECURITY

Ensuring the privacy and security of user data is crucial for the widespread adoption of Alpowered tools in the healthcare domain.



LACK OF EVIDENCE DRIVEN DATA

The limited availability of high-quality, diverse datasets can hinder the development and validation of effective models for these infections.



EQUITY

Many nations face significant disparities in terms of technological infrastructure, digital literacy, and access to data.



COMPLACANCY AND RESISTANCE

Overcoming the reluctance of some service providers to adopt new technologies and ensuring their trust in digital tools is a significant challenge.







Informed consent from clients

- Avoid collecting identifying information
- Aggregate and summary data to avoid the identification of individuals
- Secure access to sensitive data and program data
- Inform clients about platform security risks and how to stay safe
- Remain aware of platform's terms of use and vulnerabilities

Protecting safety and security online

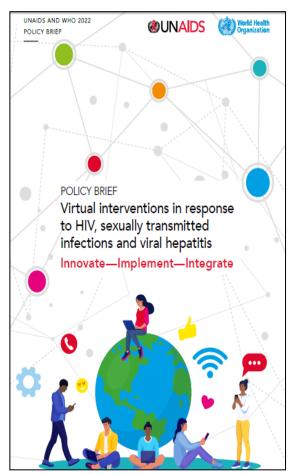




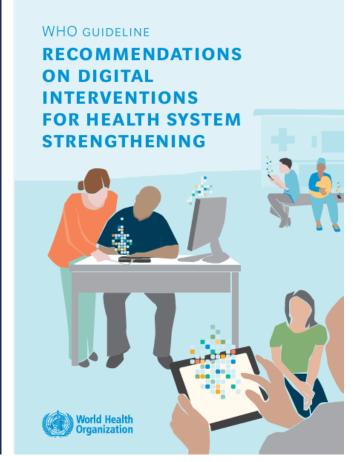


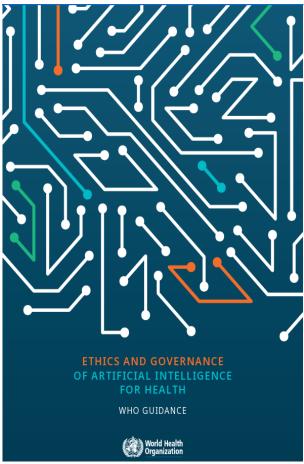


Products on Digital health by WHO













Key recommendations

- Virtual interventions or digital health tools should not be used to replace the physical services but rather supplement
- Digital Health should be integrated as part of the national program
- It is important to understand the pros and cons of using technology
- Ensure safe and responsible use of AI
- Data security and confidentiality should be a priority for programs using digital health tools including AI







Acknowledgements

WHO HQ WHO SEARO All partners for sharing the examples

Thank you

Questions - purvi.shah@who.int